

PATIENT RIGHTS AND RESPONSIBILITIES

Welcome to CORA/CMI/COMRI/VIS of CORA. Our outpatient imaging centers offer a variety of services and our health care staff are here to support your care.

YOUR RIGHTS...

PRIVATE CARE AND TREATMENT

You have the right to privacy—your personal and medical records will be kept private, and you may allow or not allow others to see them.

You have the right to tell us of any concerns you have about the clinic or the care you are given.

You have the right to have information about your care and treatment explained to you in words you can understand.

RESPECT FROM ALL STAFF

Whether you are...

- Female, male, or transgender
- Gay, lesbian, straight, other, or unsure
- Insured or not
- Disabled

Whatever your...

- Age
- Race or ethnicity
- Religion or beliefs
- Language

CHOICES ABOUT YOUR CARE AND TREATMENT

You have the right to be a part of **ALL** decisions related to your health care.

You can **ASK** for someone to be with you during your exam as policy allows.

You can say **NO** at any time.

You can say **STOP** at any time during your appointment.

INFORMATION YOU CAN UNDERSTAND. YOU HAVE THE RIGHT TO ASK FOR:

An interpreter

Help if you have a disability of any kind.

Help if you need things explained in a different way.

Other accommodations.

COMPLAINTS/CONCERNS ABOUT THE CARE YOU RECEIVED:

CORA Patient Care Representative:
(541) 598-3286
Accreditation Association of Ambulatory
Health Care
(847) 853-6060, info@aaahc.org

After Hours: **(541) 312-5522** or **911**
For Billing Questions: **(541) 383-1614**

YOUR RESPONSIBILITY...

Provide complete and accurate health, medical and insurance information.

Communicate changes in your health and/or condition and remind staff of any allergies.

Show up on time for appointments.

Contact us in advance if you need to change or cancel your appointment.

Tell us if your address, phone number, or other information changes.

Be sure you understand how to take any medications.

Tell us before you stop taking any medications or are having problems.

Make sure you know what you are supposed to do once you leave the clinic.

Know if/when to come back for follow-up care.

Be understanding, considerate and respectful of the other patients and staff at this clinic.

Ask us any questions about anything you do not understand.